

Hi,

I am hoping you may be able to help me with something.

The company I work for have just built a service for a community that's local to us, to help their residents that are in isolation. It's a phone line that can be called by locals in isolation and it connects them to a team of volunteer support workers. It's a single phone number that connects to different team members at different times. It also allows for messages to be left and email to the teams and a main menu to be turned on i.e. press one to get help with shopping, press two to chat to someone in the village. Calls can then be directed automatically to volunteer's home phone numbers, they can be updated and changed instantly at any time via a webpage or mobile app.

This is an idea from a lady called Clair Campbell (07557 398162 claire.diggins@gmail.com) from Somerleyton Parish Council.

She wanted a way to put local people that are isolated in contact with local volunteers. We were happy to help and built this for the Parish for free.

We thought it such a good idea, our staff went onto built an automated version, in their own time over the last few evenings, for everyone in the UK to use. It's free to use and we are paying for all redirect costs.

We would like to get the word out on this ASAP as we believe this will really help local communities and especially those villages and towns that are rural and remote.

We would appreciate any help you might be able to offer to get the word out on this.

This is the page: www.switchboardfree.co.uk/free-community-support-line

Please can you let me know if you can assist? We understand that Parish Council's may be leading the effort to support the residents, but we are at a loss as how to reach them.

Regards,

P.S. this is not for profit and we are not looking for press coverage, just to get this link to people that will use it.



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